

PRIVACY POLICY

This Privacy Policy ("Policy") has been drafted in accordance with the Information Technology Act, 2000, the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, the Companies Act, 2013, and is aligned with the applicable provisions of the Reserve Bank of India Act, 1934, along with other relevant Indian laws and regulations.

CityDhan Capital Services Limited (U65990PN2020PLC191848), a Company incorporated under the provisions of the Companies Act, 2013, having its registered office in India, and operating in compliance with the applicable provisions of the Companies Act, 2013, the Reserve Bank of India Act, 1934, and other applicable laws, is the licensed user of the website www.saving.citydhancapital.com

Introduction:

This Policy informs visitors and users about our practices regarding the collection, use, and disclosure of personal and financial information in connection with our services. By using our services, you consent to the collection and use of your information in accordance with this Policy and applicable Indian laws, including requirements relating to customer identification and due diligence.

About Information:

The information we collect is used solely for the purpose of providing, managing, and improving our financial services, including acceptance of deposits, investment schemes, and customer support.

We may collect personally identifiable information such as name, contact details, identification documents (PAN, Aadhaar), financial details, and bank account information.

This information is collected in compliance with Know Your Customer (KYC) and Anti-Money Laundering (AML) requirements, and other applicable Indian laws.

We do not sell or share your personal information with third parties for marketing purposes. However, we may disclose information when required by law to regulators or statutory authorities.

We adopt multiple safeguards to protect the security of the data you provide, including firewalls, encryption, restricted access, and regular security audits.

Legal Agreement:

This Privacy Policy constitutes a legal agreement between you, as the user or depositor, and CityDhan Capital Services Limited, as the service provider. By using our platform or services, you confirm that you are a natural person at least 18 years of age or older.

Data Controller:

CityDhan Capital Services Limited is the sole data controller of the personal information collected through its platform. This Policy does not extend to any third-party websites or services linked externally.

Security:

We value your trust in providing us your personal and financial information, and we strive to use industry-standard measures to protect it. However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure, and we cannot guarantee absolute security.

Children's Policy:

Our services are not directed at individuals under the age of 18. We do not knowingly collect personal information from minors. If we discover that a person under 18 has provided us with personal data, we will immediately delete it from our records. If you are a parent or guardian and become aware that your child has provided personal information, please contact us so that we can take necessary action.

Changes to this Privacy Policy:

We may update this Policy from time to time. Any changes will be posted on this page with a revised "Last Updated" date. We encourage you to review this page periodically for the latest updates.

Governing Law and Dispute Resolution:

This Policy shall be governed by and construed in accordance with the laws of India, including the Companies Act, 2013, and the provisions of the Reserve Bank of India Act, 1934, as applicable. The courts at Pune, Maharashtra shall have exclusive jurisdiction in relation to any disputes arising out of or in connection with this Policy.

Contact us:

If you have any questions, concerns, or suggestions about this Privacy Policy, please contact us through our website at www.saving.citydhancapital.com or write to our Grievance Redressal Officer at:

✉ Email: [citydhancapitalservices@gmail.com]

☎ Phone: [[8805896201](tel:8805896201) / [7410157695](tel:7410157695)]